

Hi, I am a mortgage consultant for deaf community and happen couple time i know the terp from phone center made comment that interpeter saw my name on list and choose me to help me so another word is not acceptable due other deaf people may wait longer than me! which is from sorensen vrs also time waiting is terrible too wait more than 5 minute most of the time which not good for my business i tend to make alot of calls to lenders rep,underwriter,appraiser,and other necessary to make calls to hearing services!!